

## **Domestic and Sexual Violence and Abuse (DSVA) Lived Experience Group Leicester**

### Role Profile and Frequently Asked Questions

#### **Purpose of the group**

The Domestic & Sexual Violence Team is encouraging anyone who has used any of the commissioned domestic/sexual violence support services (either directly or as a friend/family member), to become involved in this group.

The group is there to improve local services and the response people affected by sexual and domestic receive. It has been created to:

- Hold services accountable
- Scrutinise the performance of local services for sexual and domestic violence – specifically the services that the city council commissions
- Work with service providers to improve peoples' experiences of support
- Create a safe space for engagement and increase direct feedback from service recipients
- Give comment and raise queries with providers, the local delivery group and partnership board
- Feedback on priorities and highlight potential risks and other issues from the perspective of a potential service recipient
- Add to the equality action plan and support ongoing improvements in understanding equality impact
- Follow and create best practice and learn from other similar groups;
- Raise awareness locally of the impact of sexual and domestic violence and the role of services in reducing the harm the issues cause

#### **What will I be expected to do?**

The group will formally meet monthly but may meet more often if necessary. Members will be expected to read any meeting papers, prepare for meetings as necessary and provide feedback. Additionally, group members may be invited to contribute to specific projects that emerge from the main meetings.

Individual group members will commit to:

- Equality and be mindful of the barriers, and uniqueness of experience of individuals and groups
- Take responsibility for their own personal safety and needs in the group
- Inform council facilitators if they become uncomfortable or no longer wish to participate in the group
- Be fair and constructive in any comments about service providers
- Be conscious of different experiences, learning and communication styles
- Respect the views of others and their right to contribute their thoughts and feelings

- Not communicate any confidential information learned as part of the group outside of the audience it was originally intended for
- Respect the confidentiality of any personal information disclosed.
- Be non-discriminatory and challenge discrimination against anyone, regardless of age, colour, disability, ethnic/national origin, gender, marital status, race, religion/belief or sexuality

### **What experience do I need?**

Aside from having accessed one of the support services, no formal experience/qualifications are needed.

### **Expenses**

Reasonable expenses arising from attending group meetings will be met. The group has an expenses and reimbursement policy.

### **Support**

Potential members will meet individually with the Contracts, Quality & Engagement Officer (CQEO) from the city council before joining the group. Support will continue from the CQEO for other issues such as claiming expenses and preparing for meetings, as needed.

**If you wish to enquire about joining the group, please complete our short [application form](#). and a member of the team will be in touch.**